



Tech Tips/March 2018

New Vanco Direct Import Feature

For any churches using Vanco to import Donations easily into Church Windows, Vanco and Church Windows now have an automatic download into the program. This saves you time and work. You no longer need to download the Vanco file, save it, and then import it into Church Windows. For more information, look at our [Vanco Import Document and Movie](#).

Support

If you email us and have not received a response within 24 to 48 hours and you are on support, please call us. There is a chance we did not receive the email.

Updates

Service Release Two or SR2 is available for Version 20 of the Church Windows program. This can be installed from our [Download Current Updates](#) page. To see what enhancements this release contains, check out the [What's New](#) document.

- **This is an update only for users currently on the Updates & Support program. Church Windows version 20.17.0 or 20.17.1 must display on the opening screen before installing this update.**
- If your software shows a previous version, call 800.533.5227 for assistance
- Update must be installed on all Church Windows computers.
- If your church is using **Church Windows Web**, all updates are performed for you. You don't need to install this or any other update, ever!
- This version was released on 03/06/2018.

System Requirements

Thinking about updating your PC, or wondering if a current PC meets the requirements to run Church Windows? Here is what we recommend for the most current version of Church Windows.

Minimum System Requirements

- Processor: Dual-core or better (APU processor not supported)
- RAM: 2GB or better
- Network Connection (if networked): 100MB wired connection
- Minimum/Oldest Operating System for Church Windows v17.14 or newer:
 - Workstation or single computer minimum: Windows® 7



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- Server: Windows® Server 2008
- Either 32-bit or 64-bit for listed Operating Systems
- Video Display: 1024×768 or better
- Printer: laser or inkjet
- Disk Space: 1GB free, but 15% of total free
- CD-ROM drive recommended (for installation)

Recommended System Requirements for Optimal Performance

- Processor: Quad-core or better (APU processor not supported)
- RAM: 4GB or more
- Network Connection (if networked) : 100MB or faster wired connection
- Recommended Operating System for Church Windows v17.14 or newer:
 - Windows® 10 (for Church Windows version 18.15.0 and newer)
 - Windows® 8 or 8.1
 - Windows® Server 2016
 - Windows® Server 2012
 - Windows® Server 2008 R2
 - Either 32-bit or 64-bit for listed Operating Systems
- Video: 1280×1024 standard, 1280×720 wide
- Printer: laser or inkjet
- Disk Space: 1 GB minimum, but 15% of total free
- CD-ROM drive recommended (for installation)

[Printable Minimum/Recommended Church Windows Requirements](#)

PLEASE NOTE: Microsoft (and, therefore, Church Windows) has discontinued support of Windows® XP and Server 2003 as of 03/2014, and Windows® Vista as of 04/2017.

Changes

To ensure that you receive updates, news, tech tips, and other important information from Church Windows, please take a moment to make sure we have the current email and/or contact information for your church. This can be done by emailing info@churchwindows.com with your current contact person and email address, or calling 800-533-5227 and verifying current contact information.



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Backing up

Remember to regularly make backups of your data. Back up often to prevent possibly having to re-enter data! You can perform this function yourself, and it only takes seconds. Don't depend on someone else. A secondary backup never hurts even if your data is hosted on Church Windows Web.

[Church Windows Desktop Backup](#)
[Church Windows Web & General Backup Information](#)

